

# WARRANTY REGISTRATION FORM



**Please read & fill out the attached warranty registration form to activate your warranty**

Your warranty registration must be received within 30 days, from time of purchase.

**Your new standard warranty is**

## **5 Year / 160,000 km (100,000 mi)\*\***

Our warranty covers our Remanufactured Short and Long Block Engines. Unless otherwise noted. From this page forward they will be known as “unit(s)” unless otherwise noted. Injector, Turbo, Fuel Pump and accessory warranties are based on the supplied manufacturer’s warranty.

\*\*All of our rebuilt engines are manufactured to above factory specifications and carry a 5 year Non-commercial warranty. Fluid and/or gasket leaks are covered under the warranty for a period of 1 year from the purchase date, parts & labour, 2 years parts. Remanufactured cylinder heads are warranted for 2 years when sold separately. Warranty is limited to 3 years / 100,000 km (62,000 mi) parts and labour after which remaining 2 years 60,000 km (38,000 mi) are parts only. Labour rate limited to \$70.00/hr CAN (\$50.00/hr US) shop rate using Mitchell flat rate times.

### **DFC Commercial Warranty**

## **1 Year / 30,000 km (19,000 mi)**

(Extended warranty available) This includes vehicles such as: Ambulance, automotive off-highway use, delivery vehicles, police, snow removal, tow truck, taxi, hotshot service, farm, etc.

Injector, Turbo and accessory warranties are based on the supplied manufacturer’s warranty.

Labour covered on items not remanufactured by DFC Diesel such as: injectors, turbos and fuel pumps is only for a period of 6 months from date of purchase. DFC Diesel commercial warranty is limited to 1,000 hours for basic coverage without purchase of extended warranty.

### **DFC Extended commercial Warranty**

## **3 Year / 100,000 km (62,000 mi)**

DFC’s exclusive extended commercial warranty carries the same premium coverage as the standard warranty with seal and gasket leaks being limited to 6 months parts & labour, 1 year parts. DFC extended commercial warranty is limited to 2,500 hrs.

## Warranty Coverage Details

DFC warrants to the original Buyer that any unit purchased shall be covered from defects in material and/or workmanship. DFC reserves the right to determine the course of action regarding repair and/or replacement of any and all warrantable units. Entering in to this contract, the Buyer accepts there will be no refunds for units installed or used in any way. Any refund or compensation for unused units is at the sole discretion of DFC. All decisions made by DFC are final. In the event of a warranty claim, all warrantable units must be returned with a complete service history, mileage of vehicle at installation, the current mileage of the vehicle and proof of purchase (date/invoice).

This Warranty shall be nullified and DFC shall be relieved from any responsibility of liability under this warranty on any unit for which required cores have not been returned to DFC. This Warranty shall be nullified and DFC shall be relieved from any responsibility or liability under this warranty on any unit for which invoices carry an open balance (e.g.: all bills must be paid in full and all cores must have been returned before warranty replacement or repair will even be considered by DFC).

In the event of a unit failure, the Buyer must contact DFC immediately to notify them of the failure. Once contact has been established, the Buyer is required to fill out the Warranty Approval Form which will be faxed or emailed by DFC. Once it has been completed and received by DFC, further instructions will be given to the Buyer. In some cases, the defective unit must be returned to DFC for inspection before any replacement unit is sent to the Buyer.

After the unit is inspected by DFC and the cause of failure is completed, DFC will provide written documentation stating the condition of the unit and determine, to the best of their ability, what caused the malfunction or failure. Based on the findings of the inspection report, a decision will be made as to the validity of the warranty claim. DFC will then contact the Buyer and notify them of their findings and what course of action will be further taken.

In the event the Buyer requires immediate service and chooses not to wait for their unit to be returned to DFC for inspection, service, and potential repair or replacement, a replacement unit can be purchased for the full current MSRP of the unit, plus applicable core charge and shipping. When the defective unit arrives at DFC, the core charge will be refunded to the Buyer, and the unit will be inspected. During inspection, the unit will be assessed for warrantable damage. If the unit has failed under the terms of the original warranty contract, DFC will refund the full purchase price paid by the Buyer for the replacement unit. In the event the unit has failed due to any issue not covered under the original warranty contract, charges will be assessed based on parts required to return the unit to DFC standards and the Buyer will be refunded the difference (if any) between the purchase price paid for the replacement unit and the cost of parts required for repair.

Specified OIL (as required), as per the attached documents on the unit, MUST be used in the Unit in Order for warranty to apply.



11831 - 145 Street, Edmonton, Alberta, T5L 2H4  
Ph: 780-455-0871 • Fax: 780-455-0874  
Email: [info@dfcdiesel.com](mailto:info@dfcdiesel.com) • [www.dfcdiesel.com](http://www.dfcdiesel.com)

All shop labour rates are set at \$70.00 CAN (\$50.00 US) per hour based on Mitchell Labour Guide up to a maximum of \$2,500.00 CAN (\$2,000.00 US) per occurrence. There are no exceptions to this rule. Balance of labour is to be paid by customer as a deductible for coverage. As well there will be no additional costs paid for shop materials.

Buyer **MUST** submit attached **Warranty Registration Form** and return CORE within **30 days of purchase** or warranty will be VOID. We recommend that you also fax a copy of the Warranty Registration Form to us in case any paperwork gets lost in shipping. Buyer also acknowledges that regular scheduled maintenance must be performed on the purchased unit. DFC reserves the right to request maintenance records on the purchased unit to validate warranty.

Buyer specifically acknowledges that the unit purchase will/may require additional accessories/components and must be properly installed or the warranty may be void. The limited warranty will be void and not apply to defects or failures caused by:

- 1) Accident, abuse, abusive driving or an operation for which it was not designed, or alteration from the original manufacturer's specifications
- 2) Incorrect installation
- 3) Incorrect application and conversions
- 4) Incorrect oil is put into the unit
- 5) Unit is ran without oil
- 6) Unit is ran out of oil due to seal leaks
- 7) Neglect of regular maintenance as required to maintain full warranty
- 8) Head gasket failures directly related to high timing from aftermarket tuning or failure to perform a proper hot "re-torque" with the use of ARP head studs as described with engine installation manual

Buyer also acknowledges that proper maintenance procedures are required to keep the unit in proper working order. DFC will not assume any responsibility for the cost of this routine maintenance. The Buyer acknowledges:

- 1) The buyer must notify DFC of any warranty claim prior to repair for assignment of an authorization number.
- 2) All attached documents and tags **MUST** be read, filled out and followed in order to activate the Warranty.
- 3) DFC reserves the right to inspect the unit if a warranty claim has been filed.
- 4) The Buyer may be required to deliver/ship the unit to DFC for further inspection where deemed necessary.
- 5) Failure to comply will result in a Voided Warranty.
- 6) Buyer will also be required to fill out a Warranty Approval Form and have it faxed back to DFC the same day DFC was notified of problem involving the unit.
- 7) Buyer understands that any Warranty Claim may take up to 5 working days before it is resolved.
- 8) Any unit returned for warranty **CANNOT** be disassembled
- 9) All warranty inspection work will be performed at DFC's shop.



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This warranty does not cover damage, caused by the following, for Remanufactured Engines:

- 1) Injector or injection pump failure
- 2) Wrong fluid used in unit
- 3) Overheating/melted heat tabs (250°F)
- 4) Improper servicing of engine
- 5) Engine dusting
- 6) Melted or cracked pistons from failed injectors or excessive EGT's
- 7) Thrust bearing failures where damage is isolated to rear flange only from converter expansion or incorrect transmission alignment

Proper installation procedures must be followed to avoid accident or injury.

DFC's limited warranty will end after the expiration of time or mileage from the date of the original invoice. Any repairs or replacement will not extend the warranty. The Buyer shall be responsible for all defects, thereafter, regardless of cause. DFC's limited warranty is in lieu of all other warranties expressed or implied.

**The Buyer agrees that DFC will NOT be responsible for:**

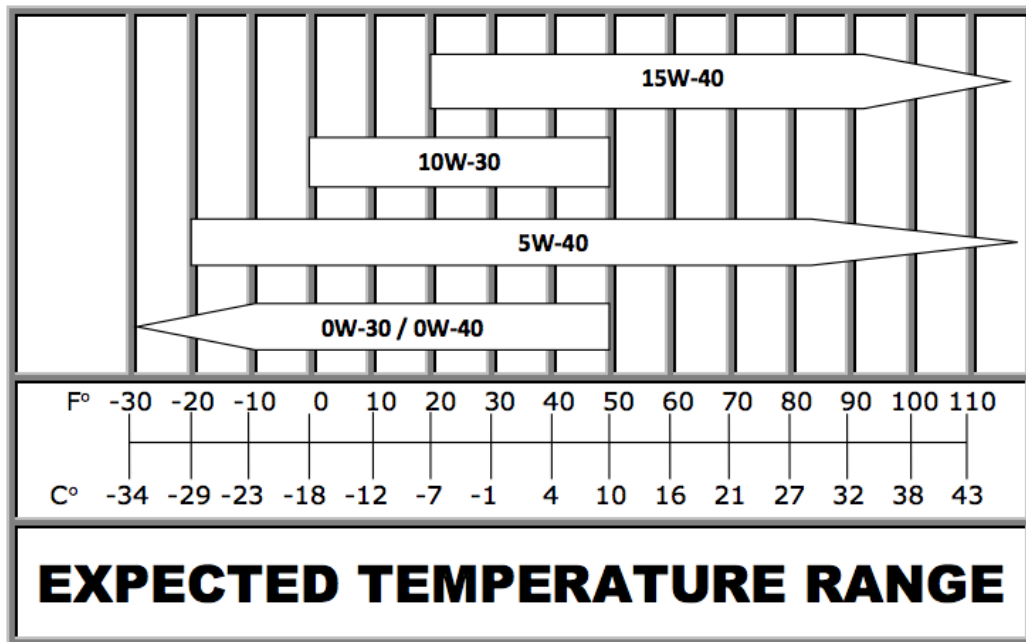
- 1) Incidental or consequential damages
- 2) Lost profits, sales or income
- 3) Injury to person or property
- 4) Oil, antifreeze, fluids or other substances
- 5) Lift, dock or storage fees
- 6) Telephone calls
- 7) Freight
- 8) Substitute transportation, lodging, etc.
- 9) Unauthorized repairs
- 10) Towing charges or roadside assistance

**\*\*To qualify for the 5 year / 160,000 km (100,000 mi) warranty you must follow all instructions and replace all Parts specified.**

All new fluids, gaskets, filters and seals must be used upon installation of all parts. In addition, all applicable coolers, lines and filters must be flushed clean before installation to prevent contamination and premature failure. (This includes but is not limited to radiators, oil coolers, and their associated lines and hoses.) Warranty is void if these procedures are not followed exactly. Engine warranties are void if engine is not installed with all of the following: new water pump, new lubricating oil, and all new filters (oil, air, fuel). Engine warranty is void if not installed with the correct fluids as specified by the manufacturer.



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Heavier 15w40 and 5w40 engine oils are recommended for temperatures over 50°F (10°C) and must be used for heavy duty driving and trailer towing. Under normal conditions, the engine oil and filter need to be changed at maximum 10,000 kms (6,000 mi) or 6 month intervals (whichever comes first). Under severe conditions, the intervals are sooner at 5,000 kms (3,000 mi) or 3 months maximum (whichever comes first). Use the same oil and filter change intervals when using synthetic engine oil. Under no circumstance should synthetic oils be used for the first 15,000 kms (9,000 mi) to allow proper seating of the piston rings.

A new oil cooler must be used on every engine should a bearing failure occur, no warranty without receipt of new oil cooler.

This warranty is transferable through private sale and change of ownership as long as certain criteria is met.

- 1) Previous owner must supply purchaser with all relative service documents, original bill of sale and original copy of warranty form.
- 2) Owner or purchaser must first contact DFC to inform of transfer and request a warranty registration Form signed by both parties at time of sale.
- 3) Warranty transfers have a fee of \$400.00 that must be paid at the time warranty registration form is submitted.
- 4) Warranty does not start over only continues from time of original purchase.
- 5) Warranty is only transferable within first 3 years / 100,000 km (62,000 mi) and does not include fluid/ seal leaks.

## WARRANTY MANUAL SUPPLEMENT

TOW/HAUL,  
TOW/HAUL HD &  
RACE SERIES ENGINES

Your Tow/Haul and Tow/haul HD Series standard warranty is

### 5 Year / 160,000 km (100,000 mi)\*\*

Our warranty covers our remanufactured Long Block Tow/Haul and Tow/Haul HD Series engines for a period of 2 years 40,000km parts and labor, remaining 3 years 120,000km parts only. Gasket and seal leaks are limited to 6 months parts and labor, 1 year parts. Head gasket warranty limited to 1 year 20,000km parts and labor 2 year 40,000km parts only.

Your Race Series standard warranty is

### 6 Months / 5,000 km (3,000 mi)\*\* PARTS ONLY

Our warranty covers our remanufactured Short and Long Block Race Series engines for a period of 6 months and 5,000km (3,000mi) parts only, whichever comes first. No warranty on gasket or seal leaks including head gasket failure. Proper retorque and assembly procedures may be required for some models, please refer to all documentation supplied with engine at time of install.

**\*\*Extended commercial warranties are not available on Tow/Haul, Tow/Haul HD or Race series engines.**

These applications are a **“severe duty”** application as stated in DFC’s standard warranty package and requires more frequent service intervals which **CANNOT** exceed;

- 500km (300mi) before first oil and oil filter change after installation
- 5,000km (3,000mi) or 3 months (whichever comes first) oil change intervals
- 10,000km (6,000mi) air filter replacement

DFC’s limited warranty for Tow/Haul, Tow/Haul HD and Race Series engines is in addition to all items listed in standard warranty package and supersedes all mileage and service requirements. The limited warranty specifically **DOES NOT** cover the following damages:

- |                            |  |  |
|----------------------------|--|--|
| 1) Cracked pistons         | 4) Engine overspeed causing rod bolt failure | 7) Cracked cylinder heads                        |
| 2) Melted pistons          | 5) Bent connecting rods                      | 8) Failed thrust bearing isolated to rear flange |
| 3) Holes eroded in pistons | 6) Broken crankshafts                        | 9) Cylinder washing from fuel flooding           |

## WARRANTY REGISTRATION FORM

This form must be filled out completely and a copy of the original bill of sale must be attached.

**Please retain a copy of this completed form for your records.**

Buyer **MUST** complete Warranty Registration Form and submit via email or fax within **30 days of purchase** or warranty will be **VOID**. Buyer also acknowledges that regular scheduled maintenance must be performed on the purchase unit. DFC Diesel Rebuilders reserves the right to request maintenance records on the purchased unit to validate warranty. No receipt of oil cooler, no warranty on bearing failures. **\*Must supply a copy of invoice from installation of DFC Engine assembly\***

<i>INSTALL BY (SHOP / TECH)</i>	<i>CITY</i>
<i>BUYERS NAME</i>	<i>BUYERS PHONE NUMBER</i>
<i>VEHICLE MODEL</i>	<i>MAKE / YEAR</i>
<i>DFC INVOICE #</i>	<i>DATE OF PURCHASE</i>
<i>ENGINE TYPE</i>	<i>ENGINE SERIAL #</i>
<i>SPECIFIC OIL TYPE</i>	<i>EXACT OIL AMOUNT</i>
<i>INSTALL DATE</i>	<i>ODOMETER READING (KM / MI)</i>
<i>VEHICLE LICENSE PLATE #</i>	<i>PROVINCE / STATE</i>
<i>VEHICLE VIN #</i>	

Diagnosed Failure of old engine: \_\_\_\_\_

I have read and understand the warranty policy of DFC Diesel Rebuilders (Must be signed by owner for warranty to be valid)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

PLEASE FILL OUT THIS FORM AT TIME OF INSTALLATION AND SEND IT BACK, WITH THE CORE AND A COPY OF INSTALLATION INVOICE TO DFC DIESEL REBUILDERS.

**FIRST OIL CHANGE MUST BE DONE WITHIN 1,000 KM (600 MI).**