WARRANTY APPROVAL FORM

Shop Info

Date: ___________  Phone #: _______________  Email: _______________

Name of Business: ____________________________________________________________
Address: ______________________________________________________________________
Contact Name: ___________________________  Customer Name: ___________________

Customer Phone #: _______________________  Customer Email: __________________
Engine Serial No. _________________________  Mileage at Install: __________________
Shop Rate: ________________________________  Current Mileage: __________________

Type of vehicle, model, year and engine: _______________________________________

*IMPORTANT DOCUMENTS*

Please be advised that while every effort will be made to rectify any warranty concern as efficiently as possible DFC requires that ALL of the following documents be submitted for ANY warranty consideration. Failure to provide any or all of the requested documents may lead to loss of or limited warranty coverage.

☐ Invoice from original installation

☐ Service history, receipts from certified facility

☐ Warranty Registration Form

I have read and understand DFC’s warranty and all requirements needed for warranty consideration

_______________________     _______________________
Customer Name (Please Print)     Customer Signature

_____________________________________________
Date

Please complete ALL pages of this form and return to DFC Diesel Rebuilders:
Please list the cause of concern and any costs incurred to date:

Probable diagnosis of failure (fluid leaks will require photos of leak):

Estimated labour and parts to fix:

Shop Rate:

Shop rate covered by DFC is $70.00/hr CAN ($50.00/hr US) based on Mitchel Labour Guide flat rate times to a maximum coverage amount of $2,500.00 CAN ($2,000.00 US). Balance of labour is due by customer as a deductible. *IMPORTANT* Labour is only paid out if cause of concern is warrantable. Fluids and shop supplies are the responsibility of the customer.

Materials:

Any gaskets or parts will need to be supplied by DFC. NO other parts will be covered or reimbursed, nor will be covered by DFC’s warranty. Once warranty work is completed repaired parts and labour is warranted by shop that performed work.
Invoice Instructions:
When warranty is accepted please forward a copy of the invoice to warranty@dfcdiesel.com or Fax: 780-455-0874

Any billable time will be credited to account.
*Any extensions of credit must be used and applied to your account within 18 months.

Signature of technician or shop manager: ____________________________  Date: ____________________________

Office Use ONLY

Date: ____________________________  Shop Invoice #: ____________________________

DFC Approval: ____________________________

Repairs being authorized and parts being supplied by DFC: ____________________________

*Please be advised that labour will be due by customer if warranty claim is found not to be valid.*